

March 24, 2020

To our Valued Customers,

As governments respond to the rapid global spread of novel coronavirus disease (COVID-19), we are quickly adapting our business practices in order to safeguard the health and safety of our workers and their families, customers and the community, and to comply with recently issued state and local orders.

In order to comply with California Executive Order N-33-20 and Illinois Executive Order 2020-10, Fujifilm Distribution Centers located in those states will only be shipping essential Fujifilm products until further notice. These essential Fujifilm products primarily include graphic plates, ink and other supplies for newspapers and other media services; packaging and supplies for Healthcare and Public Health Organizations; and supplies for industrial X-ray film and imaging plates for essential infrastructure.

As of today's date, our Greenwood, South Carolina, Distribution Center remains fully operational, although some of our products are not normally inventoried in that location. Please be aware that to the extent governmental restrictions expand into additional states, we will need to respond accordingly in all affected areas. We are closely monitoring all developments to ensure our continued compliance with law, as well as our workers' and customers' safety.

At this time, our photo equipment technical service and support teams continue to provide repair and maintenance services to areas where the law permits. We also continue to offer telephone help desk support for all customers. However, as restrictions imposed by states continue to expand, our field support team may not be able to service your photo equipment due to governmental orders limiting the access of our personnel to your sites. . Please be assured that we are doing all we can to serve your business while safeguarding the well-being of our workers and customers.

Fujifilm fully supports all governmental efforts to minimize the spread of COVID-19 and to help create the most expedient recovery for all of us.

If you have any specific concerns, please contact your Fujifilm representative.

Sincerely,



Bing Liem
VP and GM
Fujifilm North America Corporation